

Password Recovery

There is no need to change the default password unless there is a genuine security concern. If you do change the password you may need to delete the existing saved WiFi connection in your phone before you can reconnect.

Your original password is **"12345678"** which is **eight characters**. Your new password also needs to be eight characters. If you changed your password to (for example) "12345678910" which is eleven characters the dashcam will ignore anything after the first eight characters so the new password will be "12345678".

Step 1

Remove your memory card, and using the supplied card reader, insert card into your computer.

Step 2

Open the memory card to view its contents and find the file called "menu.cfg" (or menu)

Step 3

"right-click" the file and select open with notepad (you may need to navigate to find notepad).

Step 4

Your password can be seen by scrolling to the right of the document.

Step 5

Put the memory card back in your camera, wait for the camera to reboot (appx 30 seconds), you should now be able to connect.

What to do if you have an accident

In the event of an accident, ensure you keep the camera or memory card in your possession. Remove the memory card from the camera or unclip and remove the main camera body from the vehicle. Contact your insurer to let them know you have dashcam footage.

What your AutoVue Warranty Covers

AutoVue warrants that all dashcams sold and installed by us are free from defects and manufacturing errors for a period of five years from installation.

HOWEVER

Due to variables in the operating environment, no performance guarantees can be given. For the best outcome, you, the owner have the responsibility of:

- **Checking operation of camera periodically.**
- **Replacing memory cards as per the maintenance schedule. This is once every twelve months or 10,000km, whichever comes first.**
- **Clean windscreen/rear window and any external camera lenses.**

Should the unit fail after that time, it will be replaced for a fee of \$99.00 for as long as you own the vehicle.

This warranty does not cover water, misuse, or physical damage. A service fee may be applicable if not a warranty issue.

If you suspect a fault with your camera, please contact us on

1300 826 801

Please record details here for your warranty

Dealership purchased from

Date of vehicle delivery

Vehicle type and registration

Camera model number (eg: P-100)



AUTOVUE
ESSENTIAL VEHICLE PROTECTION

FRONT AND REAR DASH CAMS




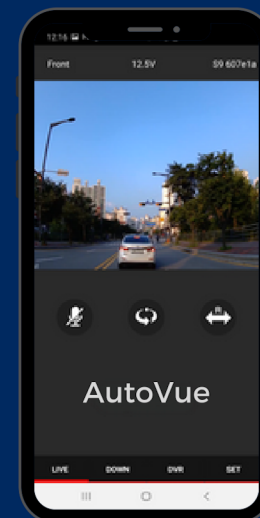
THANKS FOR CHOOSING AUTOVUE!

To help you use and set up your AutoVue Dash Cam, please find the following enclosed:

- Quick Start Guide
- Frequently Asked Questions
- Password Reset
- Memory Card Information
- Warranty Information - fill in and keep this document in your glovebox.

We're here to help if you have any questions.

 **1300 826 801**



WWW.AUTOVUE.COM.AU

Quick Start Guide

Find the AutoVue App

- Apple devices - search 'AutoVue' in the App Store
- Android devices - search 'AutoVue' in the Google Play store



Connect to WiFi

- Turn device WiFi on: Settings > WiFi
- Search for "AutoVue_Axx_xxxxx" (WiFi name)
- Select and enter the password "12345678". Wait for app connection.
- Open AutoVue app
- AutoVue app will connect automatically

Common Connection Issues

1. WiFi not being turned on.
2. Permissions not granted when installing AutoVue app.
3. Temporarily turn "OFF" mobile data on Android.
4. Incorrect password.
5. Being connected to a different WiFi network or phone.
6. Being physically too far away from the camera

Location of Video Recordings on Phone

Your videos can be viewed from the home screen of the WiFi app. You can also download videos to your phone from here (iCloud/Google Drive etc). Just press and hold the file for a few seconds, then release to see options.

Access Detailed User Information and Videos

All the help you need to operate your new dashcam can be found on the AutoVue website: www.autovue.com.au

Contact Us



1300 826 801



info@autovue.com.au



www.autovue.com.au

Frequently Asked Questions

How long will my camera record for?

AutoVue cameras use a loop recording method. When the card is full it deletes the oldest files and continues to record. A 32gb memory card will hold approximately 4 hours of high-resolution video. This is spread across parking, motion and events. All recording mode times are increased with larger memory cards. This also gives a larger buffer before any files are written over. Memory card capacity (approximate) 32gb = 4 hrs. 64gb = 8 hrs. 128gb = 16 hrs etc

What is Parking Mode?

Parking mode is a secondary function and is the ability for a dash camera to record while the vehicle's ignition is off. Parking mode can be programmed to:

- Record continuously until the preset timer expires OR the battery safety cut-off is reached.
- Detect and record impact events.

Parking Mode Limitations

- No camera brand has indefinite parking mode
- Front only cameras can only record forward of the vehicle (a tip to remember when parking)
- Cameras can record in "low light", but not "no light"
- Parking mode CANNOT record side view of the vehicle
- Parking mode performance is severely degraded in rain / ice / frost / fog

How long will parking mode last?

The default time period is six hours. This is to prevent excess power consumption that can lead to flat batteries. This time can be increased BUT will still end when the vehicle's battery reaches a lower level of 12.3v. The camera will then "sleep" to prevent a flat battery. Parking mode is designed for short operations such as shopping centre trips, not long airport stays. If you set the voltage below 12.1v you will get a flat battery. **Larger memory cards are required for longer recording loop times.**



Memory Cards

Modern dashcams use high speed flash memory of class 10 or better. These are a consumable item and should be replaced each year or every 10,000km due to the heavy duty cycle placed on them by modern dashcams. (except Samsung Pro)

All memory cards have a finite life

Worn out memory cards will cause problems such as failure of the camera to boot up, no recordings, "hung" cameras, constant rebooting (boot looping) and error messages.

The "Samson Pro Endurance" is by far the best card on the market for performance and longevity. This memory card is strongly recommended.

Avoid the online purchase of large-capacity memory cards as we have seen many fakes and they will not work in your dashcam. Please buy your memory cards from reputable retailers like Officeworks etc.

Replacing the Memory Card

- Push the Micro SD card into the camera to release it. Note: observe the orientation of the card as it slides out.
- Remove the old SD card and push in the new one. Please note the memory card can only be installed one way. If the card is forced incorrectly, damage will occur to the cardholder.
- Wait for boot up. The camera will automatically format the new card.
- Check camera for normal operation.

